

# DE-ESCALATION & ACTIVE VIOLENCE TRAINING

May 22, 2025

**COST:** \$250 for non-members  
No cost for members



## About

This training will address an individual's ability to verbally influence and deescalate situations with difficult customers. Active listening concepts and various other techniques will provide attendees with tools to be successful. Active violence training will cover history, action plans, police response, and basic response options in a classroom situation.

## Register

You can register online by clicking the button below:


REGISTER

## Schedule

9:30 a.m. - 3:00 p.m.

- 9:30 a.m.  
Training Begins
- 12:00 p.m.  
Lunch Provided
- 12:30 p.m.  
Training Continues
- 3:00 p.m.  
Training Concludes

Questions? Contact Katie Keen

 231-429-9607

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